## Maximizing Impact

How an Economic Benefit Study Reveals the Value your

Utility Provides



## **Introductions**

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City Manager

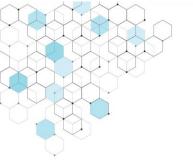
City of Kinston

Karen Maclaga

Sr. Renewable Energy Portfolio Manager

**ElectriCities** 





#### PUBLIC POWER'S

#### STRATEGIC PRIORITIES

#### **FUTURE-FOCUSED**

Develop a future-focused mindset

#### PROVIDE SUPERIOR POWER

Deliver reliable, affordable, and sustainable electric power

#### **PEOPLE**

Leverage our people as our greatest asset



#### STRENGTHEN PUBLIC POWER

Build public and political support for public power

## CUSTOMER-CENTERED INNOVATION

Innovate and invest to better serve our customers and communities

## **FUTURE-FOCUSED**

## Develop a future-focused mindset

- Know your electric business and why you are in it
- Know the value your electric business creates for your community





Q1: If someone asked you the <u>value</u> your electric business provides, how would you reply?



# WHAT IS THE ECONOMIC BENEFIT STUDY (EBS)?

- Tool for articulating the value of your electric business to your community
  - Quantitative factors such as budget impact
  - Qualitative intrinsic benefits such as local control, local service
- Comprehensive yet concise review of several key value areas





### **EBS BACKGROUND**

 Introduced in 2019 as highly customizable 10 - 15 page report

- 7 studies between 2019 and 2021
- Benefit equating to average of 17.9 cents on the property tax rate
- 2024 Program Re-introduction
- Templated 5 6 page report
- 2 pilots summer and fall of 2024
- 2025 Rollout





## WHY DO AN ECONOMIC BENEFIT STUDY?

Why do people like Swiss Army Knives and Multi-Tools?

- To be prepared for <u>known</u> challenges with a single tool that can handle many purposes
- To be prepared for <u>unknown</u> challenges with handy tools
- Effective response to a variety of challenges





# Q2: What are some challenges your electric business might face?



### **POTENTIAL CHALLENGES**

- A rough storm that takes more than a couple of days to get the lights back on
- A rate increase, for any reason, at an inopportune time
- A large expense shows up, like a new substation or a couple trucks. We didn't budget for these and may have to take on debt service
- Wages must rise to retain technically skilled electric staff, but other departments haven't had much of a raise in a while
- A venture capital firm shows up and says "Have we got a deal for you."

Challenges lead to questions.



### WHY DO AN ECONOMIC BENEFIT STUDY?

#### To answer the questions of:

- City staff
- City Council
- City Managers
- Retail customers
- Concerned citizen groups

To answer the ultimate question of:

• Why are we in this business?





## HOW TO USE THE ECONOMIC BENEFIT STUDY?

What does the EBS communicate? Value areas of:

- Financial Benefits to Municipal Budget
- Reliability
- Sustainability
- Local Advantage
- Joint Action Agency
- Rates





## HOW TO USE THE ECONOMIC BENEFIT STUDY?

To whom does the EBS communicate?

- City Staff, City Managers, Finance Directors
- City Council and other Elected Officials
- Utility Director and Utility Staff
- Economic Development Staff
- Retail Customers (e.g., Key Accounts)
- Citizens





## VALUE TOOL 1: FINANCIAL BENEFITS TO MUNICIPAL BUDGET

#### What

- Payment in Lieu of Taxes (PILOT)
- Enterprise Administration
- Municipal Project Funding (e.g., Lighting & Streetscape Upgrades, AMI, Fiber, District Infrastructure)
- General Fund Transfers
- MUNI retail rate
- In-Kind Services
- Cents on the tax rate



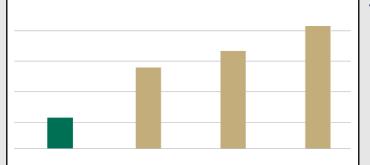
- City Manager
- Finance Director
- City Staff
- Council
- Other Elected Officials
- Utility Director



### **VALUE TOOL 2: RELIABILITY**

#### What

- System Average Interruption
   Duration Index (SAIDI) total
   number of minutes of
   interruption the average
   customer experiences
- System Average Interruption
   Frequency Index (SAIFI) –
   average number of
   interruptions that a customer
   would experience
- IOUs and co-op comparison





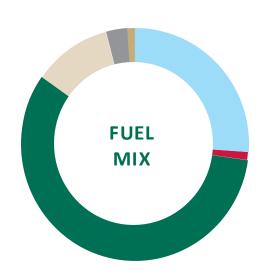
- City Staff
- Utility Staff
- Industrial and Key Account Customers
- Economic Development prospects



## **VALUE TOOL 3: SUSTAINABILITY**

#### What

- Energy Fuel Mix
- Carbon Dioxide Emissions Rates



- Utility Directors and Staff
- Industrial and Key Account Customers
- Economic Development prospects



## **VALUE TOOL 4: LOCAL ADVANTAGE**

#### What

- Local Governance
- Local Employment
- Customer Service and Reliability
- Community Engagement and Support
- Awards & Recognition (e.g., RP3, SEP, Safety)



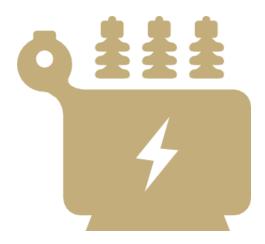
- Retail Customers
- Community at large



## VALUE TOOL 5: JOINT ACTION AGENCY SERVICES

#### What

- Mutual Aid Assistance
- Safety Training
- Economic Development
- Rebates & Grants
- Energy Services
- Legislative Support



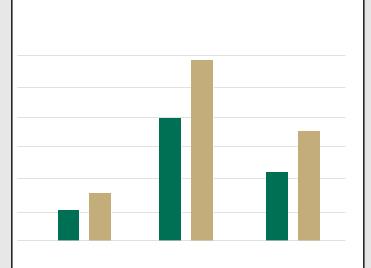
- City Manager & Staff
- Utility Director & Staff
- City Council
- Other Elected Officials
- Community



## **VALUE TOOL 6: RATES\***

#### What

 EIA-based overall and sector retail rate comparisons to regional IOUs and Electric Cooperatives



- City Manager
- Utility Director
- Retail Customers
- Key Accounts
- Economic Development Prospects



## **SUMMARY – ECONOMIC BENEFIT STUDY**

- Multi-tool to articulate the <u>value</u> of your electric business to your municipality and community
- Quantifiable and qualitative benefits
- Council, City Managers, Finance Directors, City Staff, Utility Staff, Retail Customers, Citizens
- Know your electric business and why you are in it





## Q3: Why are you in the electric business?





# Interested in learning more about an Economic Benefit Study?

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919-760-6264



Rhonda Barwick
City Manager
City of Kinston, NC











**OUR CREWS INSTALL OUR CUSTOM STREET BANNERS THAT TELL OUR OWN STORY** 

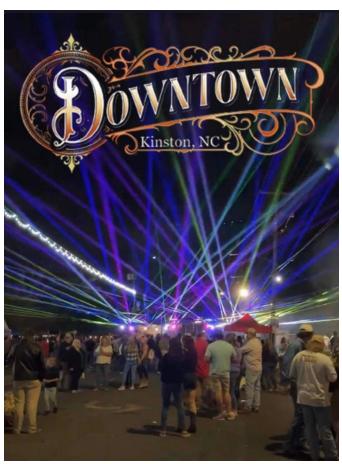
## CITY CREWS INSTALLED ELECTRICAL AND WATER FOR A MEMORIAL GARDEN DOWNTOWN A DESOLATE LOT WAS TRANSFORMED

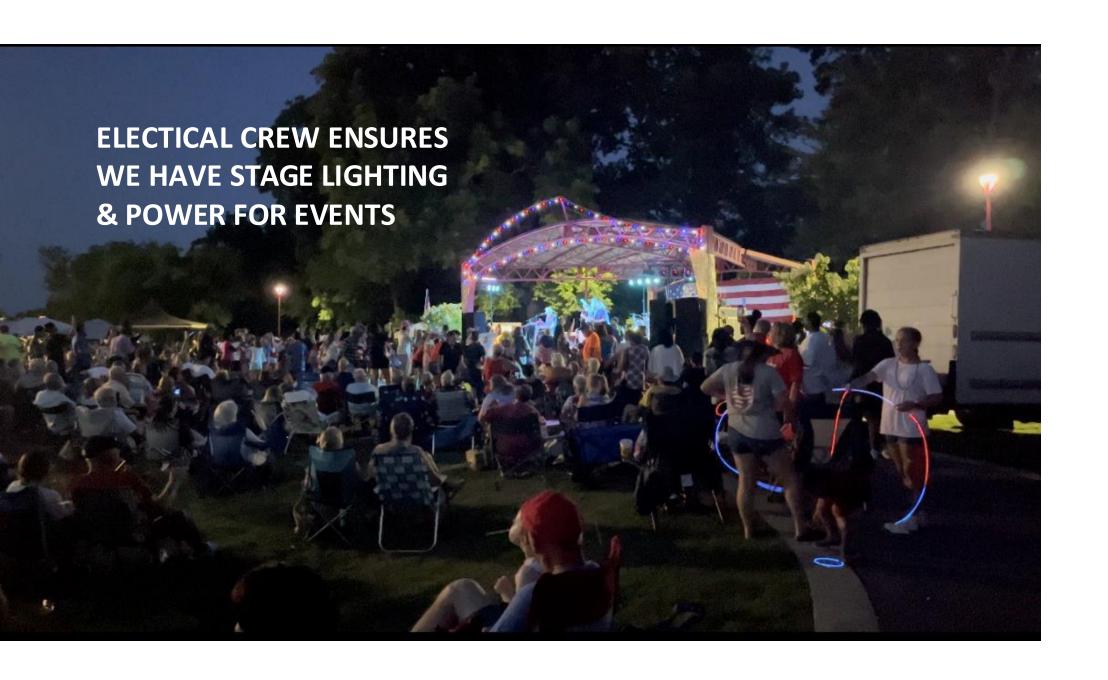


## STRINGS OF LIGHTS THROUGHOUT DOWNTOWN DISTRICT CREATE YEAR-ROUND FESTIVE ATMOSPHERE AND ENHANCE SENSE OF SECURITY











**LIGHTS SWAGGED ON THE KING STREET BRIDGE REFLECT IN THE NEUSE** RIVER.

## THE ELECTRICAL CREW IS VERY IMPORTANT IN THE SUCCESS OF OUR KINSTON CHRISTMAS EVENTS



#### **ERECTING THE 35' CHRISTMAS TREE REQUIRES EXPERTISE & CARE**



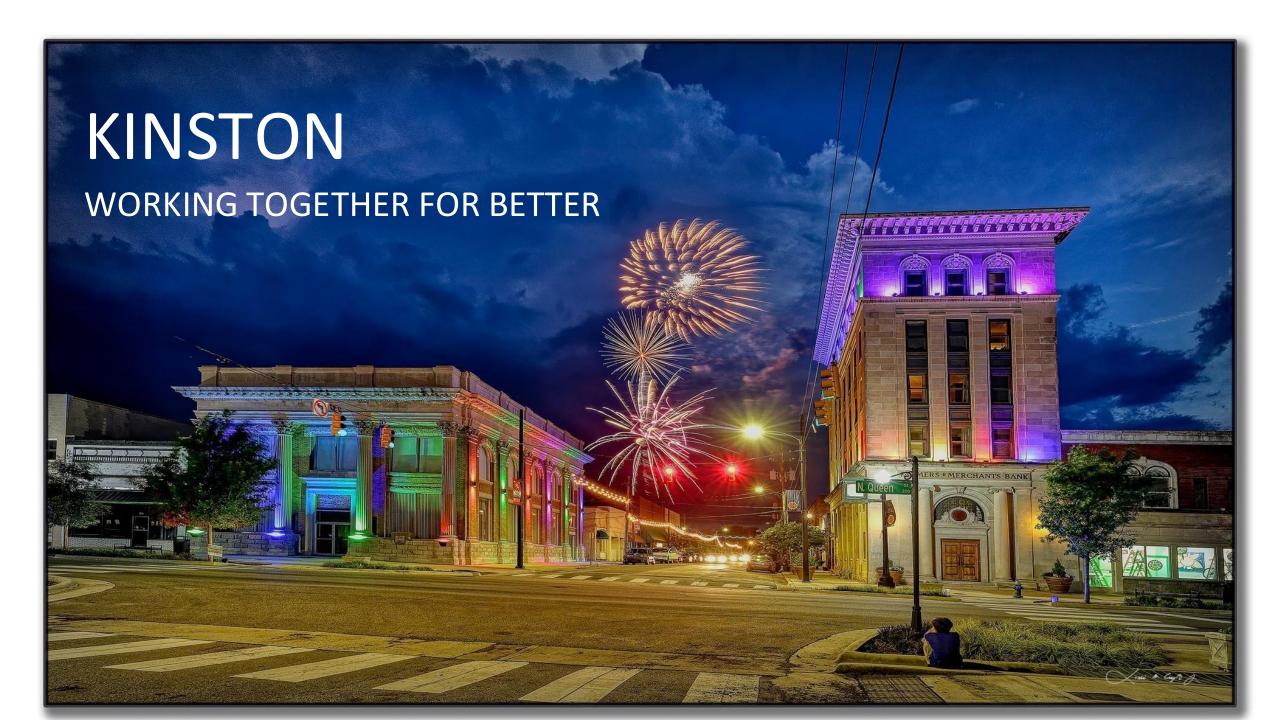




## PEARSON PARK ENJOYS 5,000 GUESTS OVER A 6 WEEK PERIOD ONCE CITY CREWS FINISH THE HEAVY LIFTING







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